



393 South 2650 West
Salt Lake City, UT 84104
(801) 974-9777 (801) 974-7998 - Fax

Residential Ten – Year Limited Warranty

Stone Passion warrants to you, the owner of the original installation of Stone Passion's Concrete Countertops that upon the following terms and conditions, Stone Passion, at its option, will repair or replace without charge, your concrete countertops; provided that Stone Passion determines that the product has failed due any defect in fabrication or installation during the first ten (10) years from the installation date. The warranty does not cover damage caused by physical, chemical or other abuse, normal wear and tear, and acts of nature, scratches or chips

General Residential Warranty Terms and Conditions

This warranty applies only to Stone Passion Concrete Countertops manufactured and installed by Stone Passion.

This warranty applies to installations of Stone Passion's Concrete Countertops that have been permanently installed in residential residences for countertop usage and that have not been moved from the original, permanent installation. This warranty does not apply to any other installations of concrete or natural stone countertops.

This warranty applies to Stone Passion Concrete Countertops purchased from and installed by Stone Passion after January 1, 2007, for owner-occupied residences only. Owner must register their concrete countertop within 90 days from the date of installation by completing the Stone Passion Warranty Card delivered at the time of completion of installation or online at: stonepassiongallery.com.

To obtain service under this limited warranty, you must contact Stone Passion at 801-974-9777. to qualify for repair or replacement, you must provide the original Stone Passion sales receipt clearly showing both the date of purchase and the date of installation was performed by Stone Passion. You must permit a Stone Passion authorized agent to inspect the installation of the product. You will reasonably cooperate with Stone Passion in its efforts to perform its obligations under this warranty. All decisions about defects in the manufacturing on installation shall be made by Stone Passion and communicated to you in a timely manner. Whether Stone Passion performs repair or replacement of your installation, we will seek to obtain the best possible result. Since Stone Passion Concrete Countertop are created by manufacturing, exact color match cannot be guaranteed on additional pieces ordered at a later date.

If during or after installation, you decide you do not approve of the material you selected or the natural color variations and veining of your installation, replacement is not covered by this warranty. This warranty does not cover the natural characteristics of this stone, which include but are not limited to, color variations fissures or surface pits, surface texture and blemishes.

This warranty shall be null and void unless the concrete countertops have been paid for in full.

To qualify for coverage under this warranty, you should maintain the countertop in accordance with the Stone Passion Maintenance Guide provided at the time of installation or upon request.

This warranty covers seam performance but not the appearance of the seam. Seam failure due to settling or structural issues unrelated to the countertop installations, are not covered.

This warranty does not cover use of products for “commercial uses, uses of products exposed to outside weather and climate conditions, abnormal use or conditions, or abuse in any way.

“Commercial use” includes, but is not limited to, use in a store, office or other place of business.” Abnormal use or conditions. ”Includes but is not limited to damage from mishandling or misuse, damage from excessive heat or uneven exposure to weather conditions, physical or chemical abuse, and damage from ordinary wear and tear or improper care and maintenance. Improper care for Stone Passion Concrete Countertops may result in staining, scratches or chips. In addition, this warranty will not cover damage from vandalism, use of improper cleaning solutions or damage from the dropping of heavy objects on the countertop.

Stone Passion is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement or settling, acts of vandalism, or accidents.

Stone Passion’s obligation under this warranty is limited solely to the repair or replacement of the countertop including necessary labor charges needed to repair or replace the Concrete Countertops covered by this warranty. Stone Passion will repair any area for the installations that is determined to be defective. Stone Passion will pay for the cost of the product, labor involved in the removal and replacement of the original installation of the Stone Passion Concrete Countertop only and for the plumbing and electrical disconnect and reconnect charges to replace your Concrete Countertop installation, your warranty will continue from the original date of installation and not from the date of the repair or replacement.

Except as provided in this limited warranty, Stone Passion shall not be liable in either tort or contract for any loss of direct, consequential or incidental damages arising out of use or inability to use the product in residential applications covered by this warranty . Stone Passion makes no other warranty, representation or guarantee, express or implied, with respect to its products, except as expressly stated herein

To obtain service under this limited warranty, contact:

Stone Passion

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Phone: 1-801-974-9777

Website: www.stonepassiongallery.com